# POSTPARTUM CARE SERVICES AGREEMENT

Date of Agreement: \_\_\_\_\_

BETWEEN
Service Provider Representative: Kyunghee Cho
Address: 18080 Scanlan Ct, Fountain Valley, CA 92708
AND
Client:
Address:
Expected Birth Date of Child:

Hereinafter referred to collectively as the "Parties" and individually as a "Party".

#### DEFINITIONS

- **Service Provider Representative**: Refers to Kyunghee Cho, representing the company offering Postpartum care services.
- **Nanny**: Refers to the individual employee assigned by the company to deliver the Postpartum care services to the Client. The Nanny may differ from the Service Provider Representative.
- Client: Refers to the recipient of the Postpartum care services.
- **Postpartum care services:** Refers to the services provided by the Nanny as outlined in this Agreement.

#### **ARTICLE 1: NATURE OF SERVICES**

The Service Provider, through its assigned Nanny, shall offer comprehensive Postpartum care services as detailed within this Agreement. The minimum service period is 15 days. The basic family unit consists of the mother, newborn, and husband, with additional charges for extra family members.

## **ARTICLE 2: TERM**

The term of this Agreement shall commence on the above-mentioned date and continue unless terminated by either Party with due notice.

### **ARTICLE 3: COMPENSATION**

The Client shall compensate the Service Provider as per the following agreed terms:

# Week	Amount	Deposit
1 Week		
2 Weeks		
3 Weeks		
4 Weeks		
5 Weeks		
6 Weeks		
Other		

#### **ARTICLE 4: HEALTH AND SAFETY**

The Service Provider must be informed of any known allergies or health concerns regarding the child:

- Known Allergies: YES / NO
- If yes, specify: \_\_\_\_\_\_

### **ARTICLE 5: WORK SCHEDULE AND CONDITIONS**

The Service Provider's standard working hours are defined as follows:

- **Residential Service:** From 9 AM to 9 AM the following day, with a 3-hour daily break. This constitutes a '1 week' service period, equivalent to five days per week.
- **Commuting Service:** Monday to Friday, from 9 AM to 6 PM, including a 1-hour daily break.
- **Long-Distance Service:** The service period for long-distance assignments is defined as 'seven consecutive days' without the standard day-off.

During service hours, postnatal caregivers do not drive a car. It is essential, especially during residency periods when night feeding is frequent, to ensure the caregiver gets about 3 hours of sleep between lunch and dinner for adequate rest and effective performance.

# ARTICLE 6: SERVICE RESERVATION AND CANCELLATION POLICY

- 1. Service reservation is to be made post-consultation with the director. The service fee is to be paid directly to the care provider in 1-week increments. For services in other states, round-trip flight tickets are to be borne by the mother.
- 2. Terms regarding cancellations and refunds:
  - No refunds for cancellations without reason after the contract.
  - Full reservation fee refunded for preterm delivery or miscarriage.
  - Nominal amount deducted for unfair cancellations.
  - Reservation fee refunded or another caregiver assigned if canceled due to the caregiver's health or personal reasons.
- 3. The Client is encouraged to consult with their primary physician about the health of the mother and baby. The Client must notify the caregiver of any special conditions of the mother and baby. The caregiver is not responsible for issues arising from failure to notify. Cooperation in safety management during work is expected; the Provider is not responsible for minor injuries or accidents.

### **ARTICLE 7: DUTIES AND RESPONSIBILITIES**

The Nanny's duties include, but are not limited to, meal preparation and serving, postpartum care (such as assistance with recovery from childbirth, helping with newborn care like diaper changing, dressing, bathing), nighttime assistance, laundry and cleaning specific to the child's and mother's needs, and mother's care including therapeutic services.

### **ARTICLE 8: EXTENSION AND TERMINATION**

For extensions, apply at least one week in advance and pay an additional reservation fee. If the postnatal caregiver determines it is difficult to proceed due to insults to their dignity or authoritative interference in service by the mother or other family members, demands for medical acts, or excessive household chores, the service may be discontinued.

## **ARTICLE 9: GENERAL PROVISIONS**

This Agreement represents the full understanding between the Parties and supersedes all prior agreements, written or oral. Any amendments to this Agreement must be made in writing and signed by both Parties.

# IN WITNESS WHEREOF, the Parties have executed this Agreement as of the date first above written.

Client:	Service Provider:
(Printed Name of Mother)	(Printed Name of Kyunghee Cho)
(Date)	(Date)
(Signature of Mother)	(Signature of Kyunghee Cho)
Contact Email: Happymom7080@gmail.com	

We promise to do our best for the mother and newborn.